



## Terms & Conditions - Instant Bank Pay Raffle

Details of the offer

### Promotion

For every Instant Bank Payment processed via a Partner app, between now and the 30<sup>th</sup> of September 2021, the participating Partner will earn one 1 raffle ticket and will have the chance to win up to £5,000 (the “**Promotion**”)

### How to Qualify

To enter the Promotion, Eligible Participants must process as many Instant Bank Payments as possible by the 30<sup>th</sup> of September 2021. For every Instant Bank Payment processed, regardless of the value of the Instant Bank Payment, the Eligible Participant will gain one raffle ticket with the opportunity of winning the following prizes: i) five tickets of £1,000 each, ii) three tickets of £3,000 each and; iii) one ticket of £5,000.

### Eligible Participants

Partners that have signed up for Instant Bank Payments in accordance with the attached terms.

### Eligible Transaction(s)

Payment(s) processed by GoCardless using Instant Bank Payments, subject to the terms and conditions below, during the Promotion Period, which incur GoCardless Transaction Fees. The payments processed must be customer payments, they cannot be test payments or internal payments.

### Promotion Period

Starts at 08:00 Greenwich Mean Time (“**GMT**”) on the 15th of July 2021 (“**Start Date**”) and ends at 23:59 GMT on the 30<sup>th</sup> of September 2021 (“**End Date**”). Please note that entries received before the Start Date or after the End Date will not be accepted and will be invalid.

### Cap & Draw

Each Eligible Participant will be entitled to one Prize and only nine Eligible Participants will be selected by GoCardless to win the draw. The winner will be drawn at random by an automated process within **10 days** of the closing date from all valid entries received and will be announced and contacted via email or telephone on or after the **11<sup>th</sup> of October 2021**.

## TERMS & CONDITIONS

Please read the following terms and conditions before you participate in the GoCardless Instant Bank Pay Raffle Promotion ("the **Promotion**"). The following Terms and Conditions will apply. If you do not agree with these Terms and Conditions you must not participate in the Promotion.

### 1. PROMOTER

1.1. The Promoter of the Promotion is GoCardless Limited registered in England and Wales under company number 07495895 and whose registered office address is Sutton Yard, 65 Goswell Road, London, United Kingdom EC1V 7EN (referred to as "GoCardless", "we", "us", "our").

### 2. THE PROMOTION & ENTRY REQUIREMENTS

2.1. The title of the Promotion is the **Instant Bank Pay Raffle**. Participation in the Promotion is limited to entrants who are active Partners of the Promoter and that have signed up for processing of Instant Bank Payments ("**Eligible Participants**").

2.2. To enter the Promotion, Eligible Participants must:

- a. Process Instant Bank Payments by the 30<sup>th</sup> of September 2021;
- b. Each Instant Bank Payment processed will count as a raffle ticket; and
- c. The Instant Bank Payment processed must be customer payments, they cannot be test payments or internal payments.

2.3. The Promoter accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of the entry is not proof of receipt by GoCardless.

### 3. START AND END DATES

3.1. Entry into the Promotion commences at 08:00 on 15th of July 2021.

3.2. The Promotion closes at 23:59 on 30 September 2021.

3.3. Entries received before the start date, or after the closing date, will not be accepted and will be invalid unless otherwise decided by GoCardless acting in its sole discretion.

### 4. THE PRIZE

4.1. The prizes in the Promotion are made up in the following manner:

- i. One ticket worth £5,000;
- ii. Three tickets worth £3,000; and
- iii. Five tickets worth £1,000 (the "**Prize**").

The Prize amount will be paid to you following the manner described in Clause 6 of these Terms and Conditions.

4.2. The Promoter reserves the right to provide replacements of a similar specification instead of the amounts specified in Clause 4.1. The Promoter reserves the right to substitute the Prize its entirety with a voucher. The Promoter reserves the right to substitute another voucher or item of equal value to the Prize.

4.3. The Promoter will promptly provide you with the Prize once it determines in its sole discretion, acting reasonably, that you have satisfied all of the Entry Requirements in these Terms and Conditions.

4.4. Where the Promoter provides a Prize that is supplied by a third party, you acknowledge that the Prize is also subject to that third party's terms and conditions, and you agree to comply with the same.

4.5. The Promoter will **not** accept:

- a. responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- b. proof of posting or transmission as proof of receipt of entry to the competition.

4.6. You acknowledge that the Prize is non-exchangeable, non-transferable, and is not redeemable for cash for gift cards for other retailers.

4.7. Eligible Participants are liable for any tax consequences of the receipt of the Prize, and we accept no liability to participants or their employers in relation thereto.

### 5. RESTRICTIONS AND REQUIREMENTS

5.1. One raffle ticket per each Instant Bank Payment processed. However, Eligible Participants are only able to win one of the Prizes, the highest amount won will be awarded to the Eligible Participant. If an Eligible Participant wins more than one Prize, the other entries will be void and will not be entered into this competition. Joint entries are not allowed. Access to the internet is required in order to enter this competition.

### 6. NOTIFICATION OF THE RESULTS AND RECEIPT OF THE PRIZE

6.1. Reasonable efforts will be made to contact the winner. The winner will be notified in writing via email.

6.2. The winner must reply to that email in the manner and, or, by the reply date as specified in the email (the "Reply Date"), or they risk forfeiting the Prize. If the winner

does not respond to the Promoter in the manner and, or, by the Reply Date or if their entry is invalid or in breach of these Terms and Conditions, the Promoter reserves the right, without notice, to offer the prize to the next eligible entrant drawn at random, in accordance with the process above.

That winner must respond to notification of their win by the Reply Date specified in the email, or else they will also forfeit their prize.

6.3. The Promoter shall have no liability to a previously-selected winner who has not replied in time. The prize will be sent to the winner by the Promoter by post or via email within 30 days after the closing date.

## **7. LIMITATION OF LIABILITY**

7.1. The Promoter is not responsible for any prize that is lost or delayed in transmission. To the fullest extent permissible by law, the Promoter will not be liable for any loss or damage whatsoever which is suffered or sustained as a result of participation in the competition or use of the prize.

7.2. The Promoter does not recommend or guarantee the performance of any contractual or other obligations of any third parties mentioned in these Terms and Conditions. Nothing in these Terms and Conditions will limit the Promoter's liability for death or personal injury caused by its negligence or for fraud.

## **8. GENERAL**

8.1. The Promoter reserves the right to amend, withdraw or restrict the Promotion and these Terms and Conditions at any time without notice.

8.3. Eligible Participants in the Promotion are deemed to have read and accepted these Terms and Conditions.

8.4. These Terms and Conditions (and any contractual or non-contractual disputes arising out of or in connection with them) shall be governed by and construed in accordance with the laws of England and Wales and any disputes relating or connected to these terms and conditions shall be subject to the exclusive jurisdiction of the English Courts.

8.5. If you have any questions about how to enter or in connection with the competition, please email [help@gocardless.com](mailto:help@gocardless.com).